

Commonwealth Coordinated Care Plus

2020 Added Benefits

For any services that do not list a specific phone number, call your Care Coordinator at 877-719-7358.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Phone services To access this benefit contact: Safelink Wireless www.safelink.com 877-631-2550	Free smartphone with 350 minutes, unlimited texting, 1 GB data per month, free calls to Virginia Premier. One per household.	One per household.	As Medicaid recipients, all members are eligible. We partner with Safelink to facilitate the program.
Fitness program tailored to member needs	Assessment by a Health Educator and coaching to engage in physical activities to improve well-being. Opportunities include exercise DVDs, a pedometer, walking logs and exercise bands	All members can benefit from a fitness program that is tailored to their needs	Assessment by a Health Educator, recommendations for increasing physical activities, and online resources through the Member Wellness Portal.

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Wellness reward gift cards	Gift cards available to members who receive communication about gaps in their care to encourage access to screenings and preventive care.	All members	Verification of services being rendered by a member of the Quality nurse team.
Smoking Cessation	Referral to Quit Now Virginia, plus ongoing coaching, tips and tools from a Health Educator.	All members	N/A
Nutrition Counseling	Learn about food labels, portion control, and meals that lower your cholesterol and blood pressure. Use tools on our wellness portal to track foods and activities and participate in classes.	All members	N/A
Access to CVS MinuteClinic	CVS MinuteClinic offers a broad range of services. In addition to diagnosing and treating illnesses, injuries and skin conditions, they provide wellness services including vaccinations, physicals, screenings and monitoring for chronic conditions.	All members	N/A

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Chronic Disease Management Education (CDSME) classes	Virginia Premier pays for members to attend CDSME classes in their community when available	All members	N/A
Food Assistance Program	Up to 14 days of meals provided to members identified upon hospital discharge as having food inadequacy needs	Members \geq 21	Assessed and reviewed by care coordinator
<p>Dental</p> <p>To access this benefit contact:</p> <p>DentaQuest www.dentaquest.com 844-824-2015</p>	<p>One oral exam; one cleaning per year; one set of bitewing x-rays per year</p> <p>Care Coordinator attends first dental visit with ID/D waiver participant to ease anxiety</p> <p>Dental Sedation for the above services for individuals over the age of 21 who could not have dental care without sedation.</p>	<p>Members \geq 21</p> <p>ID/D Waiver Participants >21</p> <p>Members \geq 21</p>	<p>Member has not had same service in <365 days</p> <p>Member has not had same service in <365 days and has either one of the disability waivers or is on the waiting list</p> <p>Member has not had same service in <365 days and medical records indicate member unable to have services without sedation.</p>

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<p>Vision</p> <p>To access this benefit contact:</p> <p>VSP www.vsp.com 800-877-7195</p>	<p>Exam, lenses, and frames every 24 months.</p> <p>Diabetics can receive 1 exam every 1 year, \$100 for frames or contact lenses every 24 months.</p>	<p>Members \geq 21</p>	<p>Member has not received service in past 24 months.</p> <p>Member has not received service in past 12 months.</p>
<p>Hearing Aid Services</p> <p>To access this benefit contact:</p> <p>EPIC www.epichearing.com/VirginiaPremier 1-866-956-5400</p>	<p>\$1,250 max benefit every 36 months towards hearing aid exam, fitting, and purchase of device.</p>	<p>All members</p>	<p>Member has not exceeded max benefit limit.</p> <p>EPIC hearing counselor will coordinate referral to participating hearing doctor and coordinate your coverage and payment (if any).</p>