



**Anthem HealthKeepers Plus  
Commonwealth Coordinated Care Plus (Anthem CCC Plus)  
2020 Enhanced Benefits**

**Member Services:** 1-855-323-4687 (TTY 711)  
*Select option 4 to connect to the 24/7 NurseLine.*

<b>Added benefit</b>	<b>Services and limits</b>	<b>Qualifying members</b>	<b>Approval criteria</b>
<p><b><u>DENTAL</u></b></p> <p><i>Covered through DentaQuest. Call them at 1-844-824-2017.</i></p>	<ul style="list-style-type: none"> <li>• One routine exam and cleaning every six months</li> <li>• One set of bitewing x-rays every 12 months</li> </ul>	Members 21 and older	No preapproval required
<p><b><u>VISION</u></b></p> <p><i>Covered through EyeMed. Call Member Services for eligibility and participating providers.</i></p>	<ul style="list-style-type: none"> <li>• One exam per year</li> <li>• Up to \$100 for one pair of glasses (lenses and frames) every 12 months</li> </ul>	Members 21 and older	No preapproval required
<p><b><u>AIR PURIFIER</u></b></p>	<ul style="list-style-type: none"> <li>• One table top air purifier delivered to your home</li> </ul>	Members diagnosed with asthma or similar pulmonary concerns	Approval by a care coordinator required
<p><b><u>SMARTPHONE</u></b></p> <p><i>Covered by SafeLink. Call them at 1-877-631-2550 or visit <a href="http://www.safelink.com">www.safelink.com</a> to enroll. For technical issues, call 1-800-378-1684</i></p>	<ul style="list-style-type: none"> <li>• Free smartphone and monthly plan through the Safelink program, which includes:               <ul style="list-style-type: none"> <li>○ 350 minutes</li> <li>○ One GB of data</li> <li>○ Unlimited texts</li> <li>○ Unlimited calls to Member Services</li> <li>○ Text message reminders about upcoming doctor visits</li> </ul> </li> </ul>	Members 18 and older  <i>Limit one benefit per household</i>	Members must apply through SafeLink

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<p><b><u>ASSISTIVE DEVICES AND WHEELCHAIR/WALKER ACCESSORIES</u></b></p>	<ul style="list-style-type: none"> <li>• \$50 worth of assistive devices per year</li> <li>• \$50 worth of wheel chair accessories per year</li> <li>• Delivery can take up to 30 days</li> </ul> <p><i>The catalog on our website has more items and descriptions:  <a href="https://mss.anthem.com/va/benefits/ccc-plus-medicaid/assistive-devices-ccc-plus.html">https://mss.anthem.com/va/benefits/ccc-plus-medicaid/assistive-devices-ccc-plus.html</a></i></p> <p><i>Call Member Services, your care coordinator or visit the Drug Source website to buy items you like:  <a href="https://shopping.drugsourceinc.com/AnthemCCCPlusAssist">https://shopping.drugsourceinc.com/AnthemCCCPlusAssist</a>.</i></p>	<p>All CCC Plus members are eligible</p>	<p>No preapproval required</p>
<p><b><u>TRANSPORTATION</u></b></p> <p><i>We work with SoutheastTrans for all of our transportation benefits. To set up your ride, call them five days in advance at 1-877-892-3988.</i></p> <p><b><i>Non-medical trips are available seven days a week from 8 a.m. to 5 p.m. Eastern time.</i></b></p>	<ul style="list-style-type: none"> <li>• Unlimited rides to all of your medical appointments (this is a regular benefit)</li> <li>• Up to three round trip* rides every quarter to non-medical activities like: <ul style="list-style-type: none"> <li>○ Community events</li> <li>○ Wellness activities</li> <li>○ Dental clinics</li> <li>○ Places of worship</li> <li>○ Libraries</li> <li>○ Government offices</li> <li>○ Grocery stores</li> <li>○ Group activities</li> <li>○ Hair salons every quarter</li> </ul> </li> </ul> <p><i>*For a round trip, you'll be picked up, transported to where you need to go and returned to the starting location. A round trip cannot exceed 30 miles in urban areas and 60 miles in rural areas.</i></p>	<p>All CCC Plus members are eligible</p> <p><i>DD waiver members get transportation from LogistiCare for their waiver-based appointments</i></p>	<p>No preapproval required</p>
<p><b><u>HEARING AID</u></b></p>	<ul style="list-style-type: none"> <li>• One routine hearing exam per year</li> <li>• Unlimited visits for the fitting and evaluation of a hearing aid</li> <li>• Up to \$1,000 for hearing aids every year</li> <li>• Hearing aid batteries (an annual supply of 60 batteries in common sizes)</li> </ul>	<p>Members 21 and older</p>	<p>Approval by a care coordinator required</p>

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<p><b><u>ONLINE PEER SUPPORT</u></b></p> <p>For more information, or for technical support, call 1-888-799-0907, ext. 2</p>	<ul style="list-style-type: none"> <li>• Online support groups that focus on mental health and wellness topics</li> <li>• Peer-based, self-help groups</li> <li>• Free to attend</li> <li>• Facilitated by Certified Peer Specialists who have overcome their own mental health challenges and have received training on how to help others</li> </ul> <p>To sign up or register for an account, visit <b>supportgroupscentral.com/anthem-va</b>. You'll need your Anthem HealthKeepers Plus ID number.</p>	Members 18 and older	No preapproval required
<p><b><u>ONLINE COMMUNITY RESOURCE LINK</u></b></p>	<ul style="list-style-type: none"> <li>• Online database for access to food, jobs, housing, legal aid and other needs</li> </ul> <p><b><a href="https://mss.anthem.com/va/support/community-resources.html">https://mss.anthem.com/va/support/community-resources.html</a></b></p>	All CCC Plus members are eligible	No preapproval required
<p><b><u>COUPON BOOK</u></b></p> <p><i>Call Member Services</i></p>	<ul style="list-style-type: none"> <li>• Free coupon book with over \$1,000 in savings to local stores</li> </ul>	All CCC Plus members are eligible - one per household on an annual basis	No preapproval required
<p><b><u>MEAL DELIVERY PROGRAM</u></b></p> <p><i>Covered by GA Foods</i></p>	<ul style="list-style-type: none"> <li>• Meal delivery program after discharge from inpatient hospital or nursing facility, one meal each day for seven days</li> </ul> <p><i>The member will contact their Care Coordinator, if member is eligible, Care Coordinator will authorize the member to be contacted by GA Foods to coordinate the meal delivery</i></p>	All CCC Plus members are eligible - one per household on an annual basis	Approval by a Care Coordinator required

Call toll free for translation or oral interpretation at no cost/Llame a la línea gratuita para servicios de traducción o interpretación sin cargo: 1-855-323-4687 (TTY 711).

[www.anthem.com/vamedicaid](http://www.anthem.com/vamedicaid)

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