



Anthem HealthKeepers Plus
Offered by HealthKeepers, Inc.

**Anthem HealthKeepers Plus
Commonwealth Coordinated Care Plus (Anthem CCC Plus)
2022 Enhanced Benefits**

Member Services: 1-855-323-4687 (TTY 711)
Select option 4 to connect to the 24/7 NurseLine.

Added benefit	Services and limits	Qualifying members	Approval criteria
<p><u>VISION</u></p> <p><i>Covered through EyeMed. Call Member Services for eligibility and participating providers.</i></p>	<ul style="list-style-type: none"> • 1 exam per year • Up to \$100 for 1 pair of glasses (lenses and frames) every 12 months 	<p>Members 21 and older</p>	<p>No preapproval required</p>
<p><u>AIR PURIFIER</u></p> <p><i>Call your care coordinator</i></p>	<ul style="list-style-type: none"> • 1 tabletop air purifier delivered to your home 	<p>Members diagnosed with asthma or similar pulmonary concerns</p>	<p>Approval by a care coordinator required</p>
<p><u>SMARTPHONE</u></p> <p><i>Covered by SafeLink. Call them at 1-877-631-2550 or visit www.safelink.com to enroll. For technical issues, call 1-800-378-1684.</i></p>	<ul style="list-style-type: none"> • Free smartphone and monthly plan through the SafeLink program, which includes: <ul style="list-style-type: none"> ○ 350 minutes ○ 4.5 GB of data ○ Unlimited texts ○ Unlimited calls to Member Services ○ Text message reminders about upcoming doctor visits 	<p>Members 18 and older</p> <p><i>Limit one benefit per household</i></p>	<p>Members must apply through SafeLink</p>

Added benefit	Services and limits	Qualifying members	Approval criteria
<p><u>ASSISTIVE DEVICES AND WHEELCHAIR/WALKER ACCESSORIES</u></p>	<ul style="list-style-type: none"> • \$100 worth of assistive devices and wheelchair accessories per year • Delivery can take up to 30 days • This is a once per lifetime benefit <p><i>To use this benefit, login to your member portal on our website at www.anthem.com/vamedicaid. Then:</i></p> <ul style="list-style-type: none"> • <i>Select “Your Account” – “Your Profile” and log in.</i> • <i>Select “Go” in the Benefit Rewards Hub. Under “Wheel chair and Assistive Devices,” a “Request” button will appear.</i> • <i>Choose “Request.” A pop-up will ask for your contact information.</i> • <i>Fill out the correct contact information. Then, choose your items. You can purchase up to \$100 worth of supplies. You don’t have to use all \$100 at one time. Any remaining amount will stay in your account for later use.</i> <p><i>After you order, you’ll receive your items within 30 days. If you need help ordering, please call our Member Services team.</i></p>	<p>All CCC Plus members are eligible</p>	<p>No preapproval required</p>
<p><u>TRANSPORTATION</u></p> <p><i>We work with Access2Care for all of our transportation benefits. To set up your ride, call them two days in advance at 1-855-325-7581.</i></p> <p><i>Non-medical trips are available 7 days a week from 8 a.m. to 5 p.m. Eastern time.</i></p>	<ul style="list-style-type: none"> • Unlimited rides to all of your medical appointments (this is a regular benefit) • Up to 3 round trip* rides every quarter to non-medical activities like: <ul style="list-style-type: none"> ○ Community events ○ Wellness activities ○ Dental clinics ○ Places of worship ○ Libraries ○ Government offices ○ Grocery stores, farmer’s markets and food banks ○ Group activities ○ Hair salons every quarter <p><i>*For a round trip, you’ll be picked up, transported to where you need to go, and returned to the starting location. A round trip cannot exceed 30 miles in urban areas and 60 miles in rural areas.</i></p>	<p>All CCC Plus members are eligible</p> <p><i>DD waiver members get transportation from ModivCare for their waiver-based appointments</i></p>	<p>No preapproval required</p>

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<u>HEARING AID</u>	<ul style="list-style-type: none"> • 1 routine hearing exam per year • Unlimited visits for the fitting and evaluation of a hearing aid • Up to \$1,000 for hearing aids every year • Hearing aid batteries (an annual supply of 60 batteries in common sizes) 	Members 21 and older	Approval by a care coordinator required
<u>COMMUNITY RESOURCE LINK</u>	<ul style="list-style-type: none"> • This easy-to-use online tool connects you with local resources which may be able to help you find access to housing, food and job support. 	All CCC Plus members are eligible	No preapproval required
<u>COUPON BOOK</u> <i>Call Member Services.</i>	<ul style="list-style-type: none"> • Free coupon book with over \$1,000 in savings to local stores 	All CCC Plus members are eligible — one per household on an annual basis	No preapproval required
<u>MEAL DELIVERY PROGRAM</u> <i>Covered by GA Foods. Call your care coordinator. If you're eligible, they'll have GA Foods work with you to set up meal deliveries.</i>	<ul style="list-style-type: none"> • Meal delivery program after discharge from inpatient hospital or nursing facility — 7 Total frozen meals 	All CCC Plus members are eligible — one per household on an annual basis	Approval by a care coordinator required
<u>HEALTHY REWARDS</u>	<p>You can earn money towards just for doing things that are good for your health.</p> <p>Call member services for more information to sign up!</p>	All CCC Plus members are eligible	Activities will be reported by members' providers and pharmacies
<u>Personalized and Interactive mobile App</u>	New industry leading mobile app to help you manage your care, providers and services – all in one!	All CCC Plus members are eligible	No preapproval required

Call toll free for translation or oral interpretation at no cost/Llame a la línea gratuita para servicios de traducción o interpretación sin cargo: 1-855-323-4687 (TTY 711).

www.anthem.com/vamedicaid

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