

## Commonwealth Coordinated Care Plus

### 2019 Added Benefits

For any services that do not list a specific phone number, call Member Services at 1-855-652-8249 (TTY: 711) and ask to be transferred to Care Manager.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Adult Hearing	<b>Hear USA</b> 877-664-9353 Exam and one hearing aid per year, unlimited visits for hearing aid fittings (Limited to \$500 annually)	Adult 21 years old and older	Prior Authorization Needed
Non-Emergent Transportation	<b>Logistic Care</b> 800-734-0430 Unlimited Medical rides, Rides to Pharmacy within 50 mile Radius. 30 Round trip Non-Emergent rides (annually) to grocery stores, church, DMV, Library, places of worship, and exercise classes/gym within a 50 mile radius.	All CCC Plus Members	No Prior Authorization required
Adult Dental Care	<b>DentaQuest</b> 844-824-2018 Exam and cleaning twice per year, annual set of bitewing X-rays, fillings, extractions, root canal or dentures(limited to \$525 annually)	Adult 21 years old and older	Prior Authorization Needed

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Adult Vision	<b>VSP</b> (Vision Service Plan) 800-877-7195 Exam and \$100 toward eyewear per year	Adult 21 years old and older	No prior authorization required
Diabetes Care	Need Rx from Podiatry or Orthopedic MD  One pair of therapeutic shoes or shoes inserts per year (limited to \$200 annually)	Adult 21 years old and older with diagnosis of Diabetes	No prior authorization required
Home Delivered Meals	<b>Mom's Meals</b> 14 meals/7 days after discharge from hospital	Adult 21 years old and older discharged from hospital	Prior authorization needed from Care Manager
No-Cost Cell Phone Provided By Assurance (See Link to the right)	Free cell phone with 350 minutes per month, data, free unlimited texting and free calls to member services <a href="http://www.aetnabetterhealth.com/Virginia/members/phones">www.aetnabetterhealth.com/Virginia/members/phones</a>	Adult 21 years old and older	No Prior Authorization required
Wellness Reward	Incentive card: \$15 for diabetic dilated eye exam, \$25 for wellness exam (to include HbA1c labs and LCL-C screening), \$15 woman's mammography, \$15 cervical cancer screening, \$25 initial colonoscopy, \$15 flu shot, and \$25 prostate cancer screening Please Call Member services at 1-855-652-8249 (TTY: 711)	Age 21 and older	Available to all members 21 and older (no prior authorization required)

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Personal care attendant	24 hours a day and seven days a week for two weeks when a members is going from an acute inpatient stay to a nursing facility	Age 21 and older to high risk members in a nursing facility	Prior authorization needed
Medication Adherence Program for Chronic Illness	Assists members with medications and help to ensure they are taking them as prescribed	Available to members with chronic illness	No Prior Authorization required
Memory care	Two-door alarms and six window locks	Available to members diagnosed with dementia or Alzheimer's disease	Requires prior authorization
Regional Wellness Centers	<b>Regional Wellness Centers</b> are available in each region we serve. These centers will function as a one-stop-shop where members, caregivers, providers, community organizations and other stakeholders can use our meeting spaces, computers and Internet, or access our community resources database	Available to all members	No Prior Authorization required

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Community Health Workers	Community Health Workers will be deployed throughout the community in each region to link members to: safe housing, local food markets, job opportunities and training, access to health care services, community based resources, transportation, recreational activities and other services.	Available to all members	No prior authorization required
Expanded Respite	10 additional respite hours per month	Available to all members receiving respite services	Requires prior authorization
Weight Management	12 week certified nutritionist program and six counseling visits	Adult 21 years old and older	Prior authorization needed