

Commonwealth Coordinated Care Plus (CCC Plus)

2022 Added Benefits

For any services that do not list a specific phone number, call Member Services at **1-855-652-8249 (TTY: 711)** and ask to be transferred to a Care Manager.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Adult Vision	<p>VSP (Vision Service Plan) 800-877-7195 One eye exam and \$250 for glasses or contacts per year.</p>	Age 21 and older	No prior authorization required
Adult Hearing	<p>Hear USA 855-802-5529 One hearing exam and \$1,500 for hearing aids plus 60 batteries per year. Unlimited visits for hearing aid fittings are included.</p>	Age 21 and older	Requires prior authorization
Non-Emergent Transportation	<p>ModivCare (formerly LogistiCare) 1-800-734-0430 Unlimited rides to medical appointments and pharmacy within a 50-mile radius.</p> <p>Plus, free rides (30 round trips or 60 one-way trips each year) to grocery store, farmers market, food pantry, place of worship, library, gym or exercise class, DSS, DMV, WIC, Social Security Office, and more.</p>	All members	No prior authorization required

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Diabetes Care	<p>One pair of therapeutic shoes or shoe inserts per year (limited to \$200 annually).</p> <p>Need Rx from Podiatry or Orthopedic MD.</p>	Age 21 and older with diagnosis of diabetes	No prior authorization required
Home Delivered Meals	<p>Mom's Meals</p> <p>Meals delivered to your home after hospital discharge: 2 meals each day for 7 days (for a total of 14 meals)</p>	Age 21 and older discharged from hospital	Prior authorization needed from Care Manager
No-Cost Cell Phone provided by Assurance	<p>Free Android™ smartphone with:</p> <ul style="list-style-type: none"> • Free unlimited data • Free unlimited texts • Free unlimited minutes • Free 10 GB monthly hotspot data (up to 4G LTE speed) • Free calls to Aetna Better Health Member Services and CCC Plus Helpline <p>To apply, visit the Aetna Better Health Free Cell Phone page at this link.</p>	Age 21 and older	No prior authorization required
Wellness Rewards	<p>Incentive card:</p> <p>\$15: diabetic dilated eye exam</p> <p>\$25: wellness exam (to include HbA1c labs and LCL-C screening)</p> <p>\$15: woman's mammography</p> <p>\$15: cervical cancer screening</p> <p>\$25: initial colonoscopy</p> <p>\$15: flu shot</p> <p>\$25: prostate cancer screening</p>	Age 21 and older	No prior authorization required

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Weight Management	Personalized weight management with a registered dietitian, which includes a 12-week certified nutritionist program and six counseling visits.	All members with Care Manager referral	No prior authorization required
Personal Care Attendant	For select high risk members in a nursing facility that transitioned from an acute inpatient stay: 8 hours maximum per day for a total benefit of 40 hours.	Age 21 and older for select high risk members in a nursing facility	Requires prior authorization
Memory Care	Two-door alarms and six window locks	Available to members diagnosed with dementia, Alzheimer's Disease, or for eligible children with special needs	Requires prior authorization
Community Health Workers	Community Health Workers are available in each region to link members to safe housing, local food markets, job opportunities and training, access to health care services, community-based resources, transportation, recreational activities, and other services.	All members	No prior authorization required

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Expanded Respite	10 additional respite hours per month, based on medical necessity.	Available to all members receiving respite services	Requires prior authorization
Virtual Wellness Center	<p>Connect with Aetna Better Health community health workers, housing and job specialists, care managers, peer support specialists, and outreach coordinators to support a healthier you. Our team can talk to you about your individual needs and connect you to health plan support and community resources where you live.</p> <p>Using audio-video conferencing technology, we host meetings you can join including our chronic health education series, virtual baby showers, and member advisory committee meetings. These meetings are a way for you, our member, to learn more about your health care and to advocate for ways to improve our benefits and services for you.</p> <p>Members also have free access to MyActiveHealth and our statewide community resource directory through Aunt Bertha at https://aetna-va.auntbertha.com.</p>	All members	No prior authorization required